



PATENTS  
112025-0421C1  
Seq. #8698 CPOL # 392867

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re The Application of: )  
Lawrence Johnson et al. )  
Serial No.: 10/728,610 ) Examiner: Al-Aubaidi, Rasha S.  
Filed: December 5, 2003 )  
For: CALL ROUTING CONTROL US- ) Art Unit: 2642  
ING CALL ROUTING SCRIPTS )  
Cesari and McKenna, LLP  
88 Black Falcon Avenue  
Boston, MA 02210  
April 1, 2005

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT**

This Amendment is filed in response to the Office action dated December 2, 2004. All objections and rejections are respectfully traversed.